

Quality policy

The Medical Technologies Innovation Facility (MTIF) is a dual site research and development facility available to industry and academic institutions to support and accelerate the development of innovative medical technologies.


MTIF is committed to consistently meeting client requirements and expectations and works in accordance with the regulatory requirements of the Quality Management System (QMS) for providing facilities, agreed services and general requirements that meet or exceed relevant quality standards, safety and performance requirements. It is the responsibility of Higher Management to ensure that the Quality Policy is implemented.

The Higher Management team will:

- implement and maintain a formal QMS
- ensure these requirements are always met
- review the quality manual at least annually to ensure the objectives are appropriate and that it is effective and suitable
- ensure the quality manual is communicated and understood by all employees, contractors and suppliers to ensure a culture committed to quality
- Foster a culture of continuous improvement
- provide personnel training and development to fulfil MTIF roles and quality objectives

It is essential that all MTIF employees are actively engaged, transparent and fully committed to our continuous improvement and effective implementation of the QMS. These commitments will be met through documented and reviewed objectives, quality management reviews and shared quality culture.

Any suggestions which may enhance quality of our work, customer satisfaction and quality objectives would be greatly encouraged.

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| Robert Reisel | Richard Craven |
| Technical director | Managing director |
| Signature:  | Signature:  |
| Date: 26 JUNE 2024 | Date: 26/6/24 |